



# Annex A:

## Principles and values

### ***Openness and transparency***

We will adopt the principles of openness and transparency in all aspects of the Energy Garden project. This means that we will share information in a timely and accurate manner; that we will raise issues and problems as soon as possible and work creatively and constructively to find a resolution and that we will raise questions and queries promptly and share knowledge and expertise.

### ***Sharing good and best practice***

We recognise that each of us has something to give to the partnership and that equally we have something to get from it. We will share learning through identifying good and best practice. Each partner will be encouraged to adopt best practice that they see elsewhere and to share examples widely within the partnership for the benefit of everyone.

### ***Commitment to high standards and continuous quality improvement***

We are committed to delivering high quality services and will work to ensure continuous quality improvement of our service provision. This means that we will set and expect high standards, which we will monitor. We will support each other to develop our collective standards and where appropriate we will set challenging but realistic quality improvement targets.

### ***Operate sound business practices***

We will work hard to ensure that partnership resources are distributed fairly and reflect the input that we each make. We will be efficient in how the partnership operates. For example we will use technology where we can, we will supplement face-to-face meetings with online communication and we will keep paperwork and bureaucracy to a minimum.

### ***Commitment to flexibility***

As a new partnership we acknowledge that we have much to learn from each other and that there may be times when things do not go according to plan or to expectation. We will therefore be flexible in terms of how we operate and be prepared to make changes, often at short notice. We will also demonstrate our commitment to flexibility in terms of our relationships with each other and will endeavour to learn about the different constraints placed on each of our organisations and how these affect how we operate.